

RELIABLE HARDWARE SOLUTIONS

Radiant Systems offers point-of-sale terminals with truly outstanding performance and value, providing the industry's best platform for speed of service and reliability. In addition, Radiant offers an integrated suite of high-value peripheral equipment that makes the most of your system at a lower cost of ownership.

RADIANT P1500 SERIES POINT-OF-SALE

- Bright 15-inch touch screen improves speed of service and order accuracy while providing very long life
- Connections for up to fourteen peripherals to make the most of each terminal
- Widest range of high performance in CPU configurations offered by any POS in the world
- Innovative CableLock™ system to ensure neat, reliable peripheral cabling



KITCHEN DISPLAY SYSTEM

Get your orders from the terminal to the kitchen quickly and accurately to help your employees prepare the right food fast. See at a glance where delays might be affecting your customer service and avoid the confusion of lost or illegible order slips.

- 15-inch flat panel LCD for easy, quick order viewing
- Wall, ceiling and radial arm mounts to fit at any prep station



PERIPHERAL DEVICES

- Epson receipt printer and kitchen printer
- M-S Cash Drawer
- Symbol LS2208 Handheld Scanner
- Automatic coin dispenser



RADIANT P1220 POINT-OF-SALE

- High brightness 12-inch colour display provides excellent usability in a compact package
- Solid state configurations are highly reliable and offer silent operation – place the terminal close to where your servers are without impacting décor or guest experience
- Four major mounting options and high durability allow easy placement anywhere in a restaurant operation
- Biometric option provides the fastest sign-on and highest system security available



TABLESERVICE SOLUTION

for the hospitality industry

Aloha

Radiant's tableservice solution helps you provide an exceptional dining experience, create a competitive edge and keep your customers coming back for more. This solution offers everything you need in restaurant technology including point-of-sale (POS) software and hardware, delivery, kitchen display systems and printing, back office, enterprise reporting and gift card and loyalty programs. These easy-to-use tools enable you to provide fast, consistent service, stimulate repeat business and grow revenue – all while reducing operating costs.

DRIVE SALES GROWTH

- Implement effective promotions and performance measures
- Increase gift card sales and build compelling loyalty programs

BUILD CUSTOMER LOYALTY

- Deliver fast, convenient and consistent customer service
- Reward customers with discounts, targeted vouchers and free items

IMPROVE SPEED OF SERVICE AND ORDER ACCURACY

- Serve more customers by keeping servers on the floor
- Improve speed and accuracy from the restaurant floor to the kitchen

DECREASE EMPLOYEE TRAINING TIME

- Reduce training time with easy-to-use software solutions
- Offer employees the industry's best graphical user interface

BETTER CONTROL OPERATING COSTS

- Make fast decisions and prevent unnecessary costs
- Capture a comprehensive view of sales versus food and labour costs

MAXIMISE SMOOTH OPERATIONS

- Prevent lost sales and service disruption with the industry's best data redundancy
- Avoid operational hassles with highly responsive maintenance and the industry's fastest return-to-service methods



TABLESERVICE SOLUTION

END-TO-END RESTAURANT SOLUTION

Radiant's tableservice solution helps you address every customer service and management need in your restaurant. These products – Aloha TableService software, Aloha Enterprise Reporting and Radiant Hardware - represent the premier end-to-end solution in the industry. With a modular design, they provide the flexibility necessary to implement all components as a comprehensive system or individual components to address specific business needs.

EASY-TO-USE TABLESERVICE SOFTWARE

Aloha TableService offers an easy-to-use, advanced point-of-sale solution that reduces training time and increases restaurant efficiency while helping you maximise the life and value of your investment.

ALOHA TABLESERVICE POINT-OF-SALE POWERFUL AND EASY-TO-USE

- Graphical user interface: configurable menus, lead-through order entry and automatic modifiers
- Simple item and check splitting and combining features
- On-screen typewriter keyboard for special order instructions
- Multiple log-in options including card swipe, PIN and fingerprint biometrics
- Integrated credit processing at every POS station

BEST SOFTWARE REDUNDANCY

- Advanced integrated software redundancy – no data loss and no POS system downtime
- Continuous credit card processing while in redundancy mode
- Return to normal operation is fast, easy and requires minimum management intervention



CRITICAL BUSINESS METRICS

- Extensive front-of-house reporting: total sales, server sales, product mix and labour costs
- Performance measures for servers: speed of service and item or category sales tracking
- Integrated back office reporting options for tracking and evaluating restaurant performance

ADDITIONAL FEATURES

- Extensive kitchen chit printing and routing options
- Comprehensive menu management capabilities
- Support for any type of service setup: order first/pay last and order and pay at same time
- Event scheduling capabilities for seamless menu changes
- Automated promotions scheduled by day or week with onscreen messages to employees
- Ability to deliver employee training videos at login
- Labour cost reduction through punctuality control for clock-in/out
- Interactive message to waive meal period breaks at clock-in based on scheduled hours, or at clock-out based on actual hours worked
- Send orders to the kitchen by individual course to help kitchen staff easily identify when items need to be prepared

ALOHA DELIVERY

EFFICIENT DELIVERY AND TO-GO SALES MANAGEMENT

- Integrated management with complete revenue centre and customer reporting
- Caller ID integration
- Maintain delivery/to-go customer information from previous order
- Manage delivery drivers and servers

ALOHA KITCHEN DISPLAY SYSTEMS

FILL AND DELIVER ORDERS QUICKLY AND ACCURATELY

- Route customer order items automatically to video display in kitchen and food preparation areas
- Expedite order processing capabilities and order recall verification
- Allow employees to be more productive by filling and delivering orders quickly and accurately

INTUITIVE BACK OFFICE AND ABOVE STORE APPLICATIONS

The combination of Aloha Back Office and Aloha Enterprise Reporting provides a tool that includes centralised data management and powerful enterprise-level control of your business.

ALOHA INVENTORY

MANAGE INVENTORY LEVELS TO CONTROL COSTS

- Provide excellent customer service while keeping close control of food costs
- Manage availability of ingredients
- Receive automated reorder reports based on sales
- Track multiple vendors and stocking locations per item

ALOHA LABOUR SCHEDULER

REMOVE THE BARRIERS TO EFFECTIVE LABOUR MANAGEMENT

- Analyse schedules, handle unique requests, schedule vacations and maintain labor costs
- Rectify potential problems before schedules are posted
- Reinvest time gained to improve the quality of the business
- Report and track required labor dollars and the difference between budgeted and actual labour costs

ALOHA ENTERPRISE REPORTING

INCREASE VISIBILITY AND CONTROL OF BUSINESS FROM ANY LOCATION

- Centralised data management for multi-unit operations
- Anywhere-anytime Web-based access to comprehensive reports and alerts
- Consolidated, multi-store reporting with extensive drill-down analysis
- Sales analysis, comparison reporting and custom report building
- Real-time alerts highlight unexpected issues and provide guidance for a resolution
- User access security administration
- Data backup service – off-site backup and storage of data with annual updates
- General Ledger and Payroll integration
- Reports and alerts can be scheduled and emailed
- Audit Exception Reporting Capabilities



EASILY MANAGED GIFT CARD AND LOYALTY PROGRAMS

Solutions that provide the ability to implement gift card and loyalty programs across all sites from a central location, to manage and evaluate these strategic marketing programs quickly and efficiently.

ALOHA eCARD

DRIVE REVENUE GROWTH WITH INNOVATIVE MARKETING PROGRAMS

- Secure, turn-key gift card solution designed for any size operator
- Includes card sales, redemption, configuration, reporting and physical card production
- Unlimited card types for special promotions
- Gift card balance printed on customer receipt
- Real-time enterprise-wide reporting with scheduled reports delivered via email
- Flexible configuration – for one store or an entire chain – using Web-based “Wizards”

ALOHA eFREQUENCY

STIMULATE REPEAT BUSINESS WITH POWERFUL REWARD SYSTEMS

- Variety of plan types include item based, currency based, points based, frequency based or random
- Flexible rewards: instant discounts, gift card credit and bounce-back vouchers
- Easy set up at both POS site and corporate level
- Rich enterprise reporting options including customer history and management alerts

ALWAYS EASY. ALWAYS ON.