RELIABLE HARDWARE SOLUTIONS

Radiant Systems offers point-of-sale terminals with truly outstanding performance and value, providing the industry's best platform for speed of service and reliability. In addition, Radiant offers an integrated suite of high-value peripheral equipment that makes the most of your system at a lower cost of ownership.

RADIANT P1500 SERIES POINT-OF-SALE

- Bright 15-inch touch screen improves speed of service and order accuracy while providing very long life
- Five customer display options and connections for up to fourteen additional peripherals
- Widest range of high performance in CPU configurations offered by any POS in the world
- Innovative CableLock™ system to ensure neat, reliable peripheral cabling

RADIANT P1220 POINT-OF-SALE

- High brightness 12-inch colour display provides excellent usability in a compact package
- Biometric option provides the fastest sign-on and highest system security available
- Solid state configurations are highly reliable and offer silent operation
- Four major mounting options and high durability allow easy placement anywhere in a restaurant operation

PERIPHERAL DEVICES

- Epson receipt printer and kitchen printer
- M-S Cash Drawer
- Symbol LS2208 Handheld Scanner
- Automatic coin dispenser

KITCHEN DISPLAY SYSTEM

Get your orders from the front counter to the kitchen quickly and accurately to help your employees prepare the right food fast. See at a glance where delays might be affecting your customer service and avoid the confusion of lost or illegible order slips.

- 15-inch flat panel LCD for easy, quick order viewing
- Wall, ceiling and radial arm mounts to fit at any prep station
- Completely sealed "beeping" bump bar for fast, confirmed user input
- Support for optional kitchen receipt printer to confirm order contents
- Highly rugged, solid state design to withstand harsh kitchens

RADIANT GRAPHICAL CUSTOMER DISPLAY

Show customers their entire order as it is entered to increase speed of service, reduce order errors and deter cash theft. Display eye-catching, point-of-purchase advertising to drive more revenue from every sale.

- Every line item on the order is displayed, minimising errors, increasing speed of service and reducing theft
- Customer-facing graphics, video and logos drive up-selling, up-sizing, product promotions and special offers during every sale
- Full integration with the point-of-sale terminal eliminates bulky add-on hardware

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Radiant
SYSTEMS

QUICKSERVICE SOLUTION

for the hospitality industry

Aloha

Radiant's quickservice solution helps you to grow your sales while delivering exceptional customer service. Providing everything you need in restaurant technology, this complete solution helps you improve your entire operation. Reliable point-of-sale (POS) software and hardware serves customers faster, innovative graphical customer displays and kitchen display systems gets their orders right, integrated gift card and loyalty programs keep them coming back and back office and enterprise reporting help you keep track of it all while using less of your time. Along with comprehensive support services, this reliable solution brings many benefits while lowering your operating costs.

INCREASE SALES

- Increase throughput and decrease service times with an easy-to-use POS
- Increase average spend through successful up-selling and cross-selling
- Increase gift card sales and build compelling loyalty programs

BUILD CUSTOMER LOYALTY

- Deliver unmatched customer service – fast, convenient and consistent
- Reward customers with discounts, targeted vouchers and free items
- Surveys randomly printed at the POS to obtain feedback on customer experience

DECREASE EMPLOYEE TRAINING TIME

- Reduce training time with easy-to-use software solutions
- Offer employees the industry's best graphical user interface

BETTER CONTROL OPERATING COSTS

- Make fast decisions and prevent unnecessary costs
- Capture a comprehensive view of sales versus food and labour costs

MAXIMISE SMOOTH OPERATIONS

- Prevent lost sales and service disruption with the industry's best data redundancy
- Avoid operational hassles with highly responsive maintenance and the industry's fastest return-to-service methods

QUICKSERVICE SOLUTION

END-TO-END RESTAURANT SOLUTION

Radiant's quickservice solution helps you address every customer service and management need in your restaurant. These products – Aloha QuickService Software, Aloha Enterprise Reporting and Radiant Hardware - represent the premier end-to-end solution in the industry. With a modular design, they provide the flexibility necessary to implement all components as a comprehensive system or individual components to address specific business needs.

EASY-TO-USE QUICKSERVICE SOFTWARE

Aloha QuickService offers an easy-to-use, advanced point-of-sale solution that reduces training time and increases restaurant efficiency while helping you maximise the life and value of your investment.

ALOHA QUICKSERVICE POINT-OF-SALE

POWERFUL AND EASY-TO-USE TECHNOLOGY

- Graphical user interface: configurable menus, lead-through order entry and combo support
- Cashier training mode with live practice environment
- Dual-cash drawer support allows two cashiers to share one POS terminal
- Support for multiple revenue centers and brands within one restaurant
- Built-in interfaces to third party drive-thru order confirmation boards
- Integrated credit card processing with support for major payment processors over multiple communication infrastructures
- Cash management and employee management performed at the POS or traditional back office station
- Employee clock-in and clock-out at the POS
- Certified to operate on Radiant hardware or a number of third-party POS terminals

CRITICAL BUSINESS METRICS

- Extensive front-of-house reporting, including sales, category sales, product mix, inventory item prep and labour costs as percent of sales
- Inventory quick count feature with up-to-the-minute inventory item tracking based on sales

ORDERPOINT!™

IMPROVE ORDER ACCURACY AND INCREASE UP-SELLING

- Line-by-line display of customer's transaction, including cash tender or payment processing
- Graphical and video advertisements for combo meals, new products and gift cards
- Automated up-selling and cross-selling of add-on items during transaction

ALOHA KITCHEN DISPLAY SYSTEM

PREPARE ORDERS QUICKLY AND ACCURATELY

- Communication of orders from POS to video displays and remote printers in order prep area
- Adjustable activity levels and load balancing routing to accommodate fluctuations in sales volume and staffing
- Flexible item routing to various prep stations for improved speed of service, order accuracy and efficiency

INTUITIVE BACK OFFICE AND ABOVE STORE APPLICATIONS

The combination of Aloha Back Office applications and Aloha Enterprise Reporting provides a tool that includes centralised data management and powerful enterprise-level control of your business.

ALOHA INVENTORY

MANAGE INVENTORY LEVELS TO CONTROL COSTS

- Production forecasting for prepared items and automated inventory reorder reports based on projected sales
- Inventory counting in virtually any unit of measurement and at user-defined intervals
- Centralised control of recipes, vendor pricing and menu item additions/deletions
- Extensive analysis and reporting capabilities, including on-hand summaries, usage variance and food cost variance

ALOHA LABOUR SCHEDULER

REMOVE THE BARRIERS TO EFFECTIVE LABOUR MANAGEMENT

- Analyse schedules, handle unique requests, schedule vacations and maintain labour costs
- Rectify potential problems before schedules are posted
- Reinvest time gained to improve the quality of the business
- Report and track required labour costs and the difference between budgeted and actual labour costs

ALOHA ENTERPRISE REPORTING

INCREASE VISIBILITY AND CONTROL OF BUSINESS FROM ANY LOCATION

- Anywhere-anytime Web-based access to comprehensive reports and alerts
- Consolidated, multi-store reporting with extensive drill-down analysis
- Sales analysis, comparison reporting and custom report building
- Real-time alerts highlight unexpected issues and provide guidance for a resolution
- User access security administration
- General Ledger and Payroll integration
- Reports and alerts can be scheduled and emailed
- Audit Exception Reporting Capabilities

EASILY MANAGED GIFT CARD & LOYALTY PROGRAMS

Solutions that provide the ability to implement gift card and loyalty programs across all sites from a central location, and manage and evaluate these strategic marketing programs quickly and efficiently.

ALOHA eCARD

DRIVE REVENUE GROWTH WITH INNOVATIVE MARKETING PROGRAMS

- Secure, turn-key gift card solution designed for any size operator
- Includes card sales, redemption, configuration, reporting and physical card production
- Unlimited card types for special promotions
- Gift card balance printed on customer receipt
- Real-time enterprise-wide reporting with scheduled reports delivered via email
- Flexible configuration – for one store or an entire chain – using Web-based "Wizards"

ALOHA eFREQUENCY

STIMULATE REPEAT BUSINESS WITH POWERFUL REWARD SYSTEMS

- Variety of plan types include item based, dollar based, points based, frequency based or random
- Flexible rewards: instant discounts, gift card credit and bounce-back vouchers
- Easy set up at both POS site and corporate level
- Rich enterprise reporting options including customer history and management alerts

ALWAYS EASY. ALWAYS ON.